

BANNER #3



CUSTOMS AND EXCISE DIVISION

STRATEGIC OBJECTIVES

Trade Facilitation and Border Security -
effective application of risk management principles is key to achieving the balance between control and facilitation.

Encouraging Voluntary Compliance -
this is promoted not only by an awareness of rights and expectations of fair and efficient treatment but also clear, simple legislation and "user friendly" administrative systems and procedures.

Maximizing Revenue Collection -
by improving Compliance and managing risk as an organizational philosophy to support effective decision making at the Strategic, Operational and Tactical levels.

Capacity Building -
to ensure that there is adequate professional and technical staff through continuous training and development

Public Education -
in respect of our Stakeholder Charter that balances Rights/Expectation and Obligations. It will reflect the distinctive character of our regulatory responsibilities – we deliver State obligations rather than just services.

Our Stakeholder Charter is about:

**SERVICE STANDARDS
VOLUNTARY COMPLIANCE
PARTNERSHIPS
ACHIEVING THE MISSION**

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