

**MINISTRY OF FINANCE
CUSTOMS AND EXCISE DIVISION**

NOTICE TO IMPORTERS NO. 15 OF 2023

SUBJECT: UNAVAILABILITY OF THE TTBizLINK SYSTEM

The attention of Importers is drawn to the subject at caption. All Importers are advised that from **5:00 pm on Thursday 13th July, 2023 to 8:00 am on Monday 17th July, 2023** the TTBizLink System will be unavailable.

This means that declarations submitted to the Customs Border Control System (CBCS) that require endorsement from Other Government Agencies (OGAs), i.e. Ministry of Trade, Trinidad and Tobago Bureau of Standards (TTBS), Plant Quarantine, Ministry of Health, and Chemistry Food and Drugs Division, that are transmitted through TTBizLink for that period, or are pending decisions, will be inaccessible to the OGAs electronically until TTBizLink is once again operational.

The MTI has not indicated how OGA decisions will be processed during that downtime of TTBizLink.

During this period the CED will accept manual endorsements (Stamps) from OGAs, in order to continue to process declarations. The provision of the manual endorsement will be solely at the discretion of the OGAs.

Cashing, Valuations and C&EOS selectivity will not be affected.

Users should note that there is the possibility that recalibration of TTBizLink on 17th July, 2023 may adversely impact on the System and TTBizLink may remain unavailable for longer than the four (4) days stipulated.

During this time the Customs and Excise Division will make every effort within our control to minimize the disruption to the trading community.

Importers are to be guided accordingly.


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Comptroller of Customs & Excise (Ag)
Custom House, Port of Spain
Ref. No: C&E 3/16/1/1/2
Date: 12/07/2023

